



ABOVE ALL, A GOOD ROOF

Your Opinion Makes Us a Better Company

It's been our pleasure to work with you on your recent roofing project. We take pride in our work and want to be sure we met your every expectation. We hope you'll take a few minutes to fill out the survey below.

Your honest responses help us to improve our services, identify strengths to keep and weaknesses to fix. When completed, simply fold and insert into the envelope with your payment.

Please answer all questions applicable to your project. As always, we welcome your calls and look forward to working with you again.

Thank you.

1. Did we respond quickly and completely to your concerns?

- Before? Yes No
- During? Yes No
- After the job? Yes No

2. Did we...

- Start on time? Yes No
- Finish on time? Yes No
- Leave the job area clean? Yes No

3. Were our workers courteous?

- Yes No

4. Did we do everything we agreed to do?

- Yes No

5. Were you satisfied with the price and value of the job we did?

- Yes No

6. Were you pleased with the quality of our work?

- Yes No

7. Would you consider us for future projects?

- Yes No

8. Would you recommend us to family and friends?

- Yes No

8. How did you hear about us?

- Web Inquiry Yellow Pages Yard Sign
- Mailer Home Show Radio
- Newspaper Door Hanger Other
- Repeat Customer
- Referral (include name): _____

We invite you write any additional comments:

May we use your name as a reference?

- Yes No

May we use photos and address of your project in ads, facebook and on our website?

- Yes No

This form may also be printed from our website:

www.quaglino.com

You may also find links to view or add online reviews.

Name: _____

Address: _____

City, State, Zip: _____

Signature: _____

Phone Number: _____

Date: _____

OFFICE USE ONLY

Job #: _____